[SH10] iPhone camera sound

**Q1**: My iphone is making a sound when taking a picture even though it is on silent mode.

**A1**: Dear Backcare, please relay the following message to the customer. Dear customer, We are sorry for this inconvenience caused. However, rest assured that the camera sound issue would be resolved by updating the device to the latest IOS. <https://communities.apple.com/fr/thread/253205319> and <https://www.igen.fr/ios/2021/10/avec-ios-15-les-iphone-japonais-peuvent-prendre-des-photos-en-silence-hors-du-japon-125961>. Please let us know if the issue persists.